First Physicians Group’s new patient portal, FPG Navigator, is an online tool to help you manage your protected health information in one secure, accessible place. It only takes a few minutes to register – and we’ll walk you through each step. Once you’re established, use FPG Navigator to electronically:

- Send messages to your physician
- Request an appointment
- Request prescription refills
- View test and lab results
- Pay your bill online

7-Step Registration for New Users

1. Go to www.firstphysiciansgroup.com and click “FPG Navigator” on the top toolbar.

2. Click “Register” at the top left corner of your screen (you may have to scroll up to see it).

3. Read and “Accept” Terms and Conditions.
Set up your profile
(email account and log-in information)

- **Account**: Your email will serve as your primary method for updates and notifications. Each patient must register with his/her own email address, but you can route notifications to another email if you choose.

- **Log-in**: Your user name must be at least 5 characters long. Your password must be 6-15 characters (must include letters and numbers and can't be your email or pin).

- **Password Recovery**: Follow the prompts for your selected recovery Q&As in case you forget your password.

Verify you are an FPG patient in our system (for enhanced security).
Verify your identity by entering the **PIN #** you received at your recent FPG visit (*written on front*).

From the Main Menu, click on **“My Medical Summary”** and then click on **“Chart Summary”** to view your medical history with First Physicians Group.

Once you are finished reviewing your chart, return to the main menu by clicking **Home** at the top left corner of your screen.

Verify Identity

- **PIN:**
- **First Name:** John
- **Last Name:** Smith
- **Sex:** Male

Verify Identity

**Disclaimer**

The information on this web site is provided as a service by our clinic. While we try to keep the information as accurate as possible, we disclaim any implied or stated warranty or representation about its accuracy, completeness, content or appropriateness for a particular purpose.

**My Medical Summary**

- **Full name**: John Smith
- **Address**: 1234 Any Street, Sarasota, FL 34239
- **Home Phone**: 941-123-4567
- **Date of Birth**: 05/01/74
Now, send us your first direct message, letting us know you registered. From the main menu, click on “Contact My Care Team”.

Select your Organization (location) of your office. Then select your Provider. Simply type, “I’m registered!” or feel free to send your physician a question. We look forward to hearing from you soon.

FPG Navigator enables us to provide our patients with an even higher level of quality and service. Thank you for entrusting us with your health care.