

Discrimination is Against the Law

First Physicians Group complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

First Physicians Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.
- Provides free language services to people whose primary language is not English, such as qualified interpreters or information written in other languages.

If you need these services, you may request them from any of our Registration or Patient Care personnel.

If you believe that **First Physicians Group** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

FPG Administrator

1700 S. Tamiami Trail, Sarasota, FL 34239

941-917-8720, Toll Free @ 1-800-764-8255 ext. 8720, or email FPGcompliance@smh.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-941-917-8720

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-941-917-8720

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-941-917-8720

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-941-917-8720

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-941-917-8720

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-941-917-8720 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-941-917-8720

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-941-917-8720

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-941-917-8720

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-941-917-8720

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-941-917-8720

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-941-917-8720

م ر ق (1-941-917-8720 م ر ق ب ص ل ا ت . م ج ا ن ا ل ب ك ل ر ت و ا ف ت ة غ و ي ل ل ا ل س ا ع د ة م ا ل خ د م ا ت ا ن ف ع ة ، ل ل ا ر ا ن ك ت ح د ث ت ن ت ك ا ذ ا : ل ح و ظ ة م

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-941-917-8720まで、お電話にてご連絡ください。

1-941-917-8720 ماس ت د ي ر ي گ ب . ش م ا ر ا ي ب گ ا ن ر ا ي ص و ر ت ب ي ا ن ز ب ي ل ا ت س ه ت ي د ، ن ك م ي گ و ت ف گ س ي ا ر ف ا ن ز ب ه ب ر ا گ : و ج ه ت م ف م ي ش د ا ب . ا ب 1-941-917-8720